

## **IMPORTANT PUBLIC ANNOUNCEMENT**

## RTA CANNOT PEEL OFF MVIL CTP STICKERS

Motor Vehicles Insurance Limited (MVIL) wishes to advise all our valued customers and motor vehicle owners in National Capital District (NCD) that:

- Road Traffic Authority (RTA) **DOES NOT** have the right to peel off your Compulsory Third Party (CTP) insurance sticker affixed on your vehicle.
- CTP insurance cover is the legal right of every vehicle owner in PNG.
- The sticker contains your CTP insurance which covers you against third party liabilities resulting from motor vehicle accidents which cause bodily injury and/ or death.
- By peeling off your sticker, the RTA is removing the evidence of your CTP insurance cover.

Furthermore, the RTA has been instructing vehicle owners to obtain refunds for registration fees from MVIL; however, **this is not correct**. There is no arrangement between MVIL and RTA to refund customers.

As a matter of national interest, MVIL has taken steps to resolve this issue with the RTA for the convenience of our customers and stakeholders. Until such time, MVIL appeals to the RTA to exercise duty of care, and not to inconvenience motorists in NCD.

Please contact our NCD Customer Service Team on 302 4600 or email info@mvil.com.pg for additional information.

**AUTHORISED BY** 

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